

BHAGWANTRAO ARTS & SCIENCE COLLEGE, ETAPALLI

GRIEVANCE & REDRESSAL CELL REPORT






2018 - 2019

As suggested by University Grant Commission, New Delhi, the College has established a Grievance Redressal Cell, To provide a mechanism for redressal of students grievances and ensure the transparency in admission and prevention of unfair practices, etc. The function of the cell is to look into the complaints lodged by any student and judge its merit. The Grievance Cell is also empowered to look into matters of harassment. Anyone with a genuine grievance may approach the department members in person, or in consultation with the officer in charge of Grievance Redressal Cell. In case the person is unwilling to appear in self, grievance may be dropped in writing at the letterbox/suggestion box of the Grievance Cell at near Principal cabin. Grievances may also be sent through e-mail to the officer in charge of students Grievance Cell.

The college has constituted a Grievance and Redressal Committee in the beginning of academic Year 2018 - 2019. The meeting of the committee was held in Principal's cabin with available members in the month of July and took the following decisions.

1. To maintain a Complaint Register for entering the complaints.
2. To intimate the students about the committee through class teachers to report any such cases.
3. To display the details of the committee members with mobile phone numbers on notice board.
4. The committee also decided to follow the three tier system for solving the problems.
 - i. Class level- In the weekly Tutorial system the class teachers.
 - ii. Department level- The Department Heads or the senior teachers deals the problems of students.

The Committee –

1. Dr. S. N. Bute (Principal) 
2. Dr. S. D. Maind (Director of Physical Education) 
3. Dr. B. D. Kongre- Arts Stream (Head, Department of English) 
4. Dr. S. P. Patil – Science Stream (Head, Department of Botany) 
5. Dr. S. D. Gubbawar – Science Stream (Head, Department of Zoology) 

In the follow up meeting on the subsequent months the committee has found that no complaints have been reported to the Committee directly. Although some grievance were reported the class teachers and at the Department level. The Committee made sure that the redressal of such grievance was taken care by the class teachers and the Head of the Departments effectively.








Principal
Bhagwantrao Arts & Science
College, Etapalli Dist. Gadchiroli

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GRIEVANCE CELL

All the members of grievance cell are informed that meeting of grievance cell will be conducted on 16/08/2018 at 11A.M. in the Principal's cabin to solve students problem related to University Exam and Internal Exam Summer 2018-19 of students.

1. Dr. S. D. Maind (Director of Physical Education) 
2. Dr. B. D. Kongre- Arts Stream (Head, Department of English) 
3. Dr. S. P. Patil – Science Stream (Head, Department of Botany) 
4. Dr. S. D. Gubbawar – Science Stream (Head, Department of Zoology) 






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GRIEVANCE CELL

NOTICE

Hereby informed to students of B.A. & B. Sc. Of college is that GRIEVANCE CELL is established in the college. Following teaching staff member will resolve your grievance related to University examination and internal examination. For any grievances related to examination, kindly contact to following staff members.

1. Dr. B. D. Kongre- Arts Stream (Head, Department of English) 
2. Dr. S. P. Patil – Science Stream (Head, Department of Botany) 




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GRIEVANCE CELL

Mechanism to deal with internal examination related grievances is transparent, time-bound and efficient.

Grievance related University Exam/Grievances related internal Exams.

Establishment of Grievances Committee 2018-19

Dr. B. D. Kongre

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Dr. S. P. Patil

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Application received from students-2018-19

Register maintained by committee to resolve the issue of students as follows.

Sr. No.	Name of the Students	Class	Issues	Resolution of issues
1	Pravin S. Allewar	B.Sc. II	Regarding scholarship application	Application is processed by uploading required info.
2	Ku. Sangita Chichghane	B.Sc. II	Regarding Sanitary Napkins	Sanitary Napkins are provided with female Teachers
3	Begam Pusu Hedob	B.A. II	Regarding Letter from College for Validity	Letter is issued required for caste validity application
4	Ku. Sadhana Kattkar	B.A. III	Regarding requirement of ceiling fans in classroom	More ceiling fans are fitted in the classroom
5	Ku. Payal M. Kumbhar	B.Sc. III	Regarding W/L result	Application is sent to University to declare result.
6	Ku. Kajal K. Hirchani	B.Sc. III	Regarding application for revaluation	Application is done on University portal.
7	Mohit R. Selote	B.Sc. I	Regarding scholarship application	Suggested to upload all the necessary documents in app
8	Sajid I Sheikh	B.Sc. III	Regarding W/L result	Application is sent to University to declare result
9	Ku. Saloni Dunge	B.A. I	Regarding change in name	Issue solved by applying University.
10	Manish K. Dunge	B.Sc. II	Regarding issue of marksheet	Application sent to University to issue original marksheet




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